

## Data privacy statement

We attach great importance to data protection. The collection and processing of your personal data is carried out in compliance with the applicable data protection regulations, in particular the General Data Protection Regulation (GDPR).

### 1. Responsible

Responsible for the collection, processing and use of your personal data within the meaning of Art. 4 No. 7 GDPR:

#### Dickow Pumpen GmbH & Co. KG

Siemensstraße 22  
84478 Waldkraiburg

E-Mail: [info@dickow.de](mailto:info@dickow.de),  
Phone: +49 8638/602-0

You can save and print this privacy policy at any time.

### 2. Purpose and legal basis of the processing

The processing of your personal data (Art. 4 No. 2 GDPR) is carried out in accordance with the provisions of the GDPR for the following purposes:

- **For the fulfillment of contractual obligations (Article 6 (1) (b) GDPR)**, as required for the fulfillment and organization of business relationships
- **For the fulfillment of legal obligations (Article 6 (1) (c) GDPR)**, as is necessary for the fulfillment of legal obligations (for example, commercial or tax laws).

In addition, we may use this information for additional purposes within our business relationship.

### 3. Data categories

Dickow Pumpen processes the following personal data categories for the purposes described above:

- contact details such as first and last name, business address, business phone number, business mobile phone number, business fax number and business e-mail address;
- Payment data required to process payment transactions;
- Information that is required for processing as part of a contract or a contractual relationship with Dickow Pumps
- information collected from publicly available sources;

### 4. Use and transfer of personal data

In principle we use your personal data only within our company.

If and to the extent that we third parties in the context of the fulfillment of contracts (such as logistics service providers), these personal data are only received to the extent that the transmission is required for the corresponding service.

In the event that we outsource certain parts of the data processing ("Order Processing"), we are obligated by contract processors to use personal data only in accordance with the requirements of the data protection laws and to protect the To ensure the rights of the person concerned.

A transfer of data to places or persons outside the EU outside the case referred to in this declaration in paragraph 4 does not take place and is not planned.

### 5. Storage time

Unless specifically stated, we will only store personal data for as long as is necessary to fulfill the purposes pursued.

In some cases, the legislator provides for the retention of personal data, such as tax or commercial law. In these cases, the data will only be stored by us for these legal purposes, but not otherwise processed and deleted after the expiration of the statutory retention period.

### 6. Your rights as being affected by the data processing

#### 6.1. Right of Confirmation and information

You have the right to a clear information about the processing of your personal data.

In detail:

You have the right at any time to receive confirmation from us as to whether or not you are processing personal data relating to them. If this is the case, you have the right to ask us for free information about the personal data stored with you, together with a copy of this data. There is also the right to the following information:

- a. The processing purposes;
- b. The categories of personal data that are processed;
- c. The recipients or categories of recipients to whom the personal data has been disclosed or is still disclosed, in particular to recipients in third countries or to international organisations;
- d. If possible, the planned duration for which the personal data are stored or, if this is not possible, the criteria for determining this duration;
- e. The existence of a right to rectify or delete the personal data relating to it or to restrict the processing by the person responsible or a right of objection against such processing;
- f. The existence of a right of appeal by a supervisory authority;
- g. If the personal data are not collected from you, all available information about the origin of the data;
- h. The existence of an automated decision-making process, including profiling pursuant to article 22 (1) and (4) of the GDPR and, at least in these cases, meaningful information on the logic involved, the scope and the intended impact of a Such processing for you.

Where personal data are transmitted to a third country or to an international organisation, they shall have the right to be informed of the appropriate guarantees in accordance with article 46 GDPR in connection with the transmission.

#### 6.2. Right to Rectification

You have the right to require us to rectify and, if necessary, to complete any personal data relating to you.

In detail:

You have the right to demand from us without delay the rectification of any incorrect personal data relating to you. Taking into account the purposes of processing, you have the right to request the completion of incomplete personal data, including by means of a supplementary declaration.

#### 6.3. Right to deletion ("right to be forgotten")

In a number of cases, we are obligated to delete personal data relating to you.

In detail:

In accordance with article 17 (1) GDPR, you have the right to require us to delete any personal data relating to you immediately, and we are obligated to remove any personal data immediately, provided that one of the following reasons applies:

- a. The personal data are no longer necessary for the purposes for which they were collected or processed in any other way.
- b. They revoke their consent to the processing referred to in article 6 (1) (a) GDPR or article 9 (2) (a) GDPR, and there is no other legal basis for processing.
- c. They shall, in accordance with article 21 (1), GDPR an opposition to the processing and there are no overriding reasons for the processing or, pursuant to article 21 (2), GDPR objection to processing.
- d. The personal data has been processed in an unlawful form.
- e. The deletion of personal data is necessary in order to comply with legal obligations under union law or the laws of the Member States to which we are subject.
- f. The personal data were collected in relation to the services offered by the information information society in accordance with article 8 (1) GDPR.

If we have made the personal data public and we are obliged to delete it according to article 17 para 1 GDPR, we shall take appropriate measures, including technical means, taking into account the available technology and the implementation costs, in order to The data controller, who process the personal data, inform you that you have requested the deletion of all links to this personal data or of copies or replicas of these personal data.

#### 6.4. Right to restrict processing

In a number of cases, you are entitled to require us to restrict the processing of your personal data.

In detail: You have the right to require us to restrict the processing if one of the following conditions is met:

- a. The accuracy of the personal data will be disputed by you for a period of time which allows us to verify the accuracy of the personal data,
- b. The processing is unlawful and you rejected the deletion of the personal data and instead demanded the restriction of the use of the personal data;
- c. We no longer need the personal data for the purposes of processing, but you need the data for the assertion, exercise or defence of legal claims, or
- d. You have objected to the processing in accordance with article 21 (1) of the GDPR, as long as it is not yet determined whether the legitimate reasons of our company outweigh those of yours.

#### 6.5. Right to Data transferability

You have the right to receive, transmit, or transmit from us personal data relating to the machine.

In detail: You have the right to receive the personal data relating to you that you have provided to us in a structured, common and machine-readable format, and you have the right to use such data to another person responsible without By us, provided that

- a. The processing is based on a consent pursuant to Article 6 (1) (a) GDPR or article 9 (2) (a) GDPR or on a contract pursuant to article 6 (1) (b) GDPR and
- b. Processing is done using automated procedures.

When exercising your right to transfer data in accordance with paragraph 1, you have the right to obtain that the personal data are transmitted directly by us to another person responsible, as far as this is technically feasible.

#### 6.6. Right of opposition

You have the right to object to the lawful processing of your personal data by us if this is based on your particular situation and does not outweigh our interests in processing.

In detail:

You have the right to object, for reasons arising from your particular situation, at any time against the processing of personal data relating to you, which is GDPR by virtue of article 6

(1) (1) or (f)); This also applies to profiling based on these provisions. We do not process the personal data any more, unless we can prove compelling reasons for the processing that

outweigh your interests, rights and freedoms, or the processing is for the assertion, exercise or defense of legal claims.

If personal data are processed by us in order to operate direct advertising, you have the right at any time to object to the processing of personal data relating to you for the purpose of such advertising; This also applies to profiling as far as it is related to such direct advertising.

You have the right, for reasons arising out of your particular situation, against the processing of personal data relating to you, for scientific or historical research purposes or for statistical purposes in accordance with article 89 (1) GDPR is made to appeal, unless the processing is necessary to fulfil a task in the public interest.

#### 6.7. Automated decisions including profiling

You have the right not to be subjected to a decision based solely on automated processing, including profiling, which will have a legal effect on you or, in a similar manner, significantly affect you.

Automated decision-making based on personal data collected does not take place.

#### 6.8. Right to revoke a data protection consent

You have the right to revoke your consent to the processing of personal data at any time.

#### 6.9. Right to appeal to a supervisory authority

You have the right to appeal to a supervisory authority, in particular in the Member State of your place of residence, your workplace or the place where the alleged infringement is concerned, if you consider that the processing of the personal Data is unlawful.

## 7. Contact

If you have any questions or concerns about data protection, please contact our Data Protection officer:

Dickow Pumpen GmbH & Co. KG  
Datenschutzbeauftragter  
Siemensstraße 22  
84478 Waldkraiburg

Phone: +49 8638/602-0

E-Mail: [dsb@dickow.de](mailto:dsb@dickow.de)

The data protection authority responsible for us is:

Bayerisches Landesamt für Datenschutzaufsicht (BayLDA)  
Promenade 18  
91522 Ansbach

Phone: +49 (0) 981 180093-0

Fax: +49 (0) 981 180093-800

E-Mail: [poststelle@lda.bayern.de](mailto:poststelle@lda.bayern.de)

Website: <https://www.lda.bayern.de/de/kontakt.html>